

Compact Industrial Router
4G LTE, Dual SIM and Dual Ethernet Ports

# InRouter302 Series Industrial LTE Router



The InRouter302 (IR302) is an IoT cellular router that integrates 4G LTE, Wi-Fi, and VPN technologies to provide an easy, reliable, and secure Internet connectivity. With technologies such as 4G wireless wide area network and Wi-Fi wireless local area network, it provides uninterrupted multiple network access capabilities, and with its comprehensive security and wireless services, it realizes up to 10 thousands equipments networking and provides high-speed data access for equipment networking.

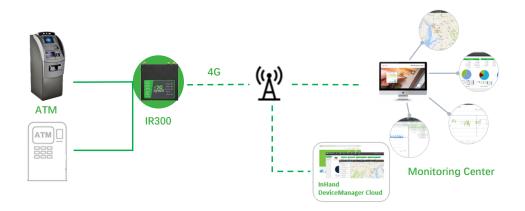
This product is suitable for the networking of unattended devices and sites. It is embedded with watchdog and multi-layer link detection mechanisms to ensure reliable and stable communications. The router can be deployed easily to build large scale networks scaling up to tens of thousands of devices. Using our InHand Device Manager cloud platform, users can manage their network efficiently.

The IR302 can be used in a wide range of industrial and commercial IoT applications, providing an option of good balance between cost and performance.

#### Key industries:

- Smart Commerce
  - ATM, POS
  - Unattended kiosk
  - Digital signage
  - Retail stand
- Smart Energy
  - EV charging
  - Power distribution, Meter reading
- Smart City
  - Heat & Water supply
  - Gas supply security, Traffic management
- Smart Manufacturing
  - Medical device networking and other applications

# Application Case



## Features and Advantages

- Supports both high-speed LTE CAT 4
   and low-speed LTE CAT 1 CAT M1/NB

   loT networks
- + Dual Ethernet ports, WAN/LAN
- + Multiple VPN protocols
- Built-in link redundancy, dual-SIM failover, ensure uninterrupted communications
- Supports InHand Device Manager cloud platform for efficient central network management
- + Compact in size, easy to install

#### Uninterrupted network access

Supports fast LTE WAN networks for business continuity and WAN diversity. Get device connected easily with the widely available 4G cellular network. Three optional network types: LTE CAT 4 (150/50Mbps DL/UL), LTE CAT 1 (10/5Mbps DL/UL), and LTE CAT M1 (1119/588kbps, DL/UL) and NB-IoT(127/158.5kbps DL/UL).

Supports Wi-Fi, both AP & STA modes, for users to easily set up secure wireless networks. Supports 802.11b/g/n, transmission rate up to 150Mbps, WEP/WPA/WPA2 encryption. Failover between 4G and Wi-Fi or 4G and WAN, effectively ensuring uninterrupted data transmission.

#### Strong security protection

- Data transmission: IPsec VPN (IKEv1, IKEv2), L2TP, PPTP, OPEN VPN, GRE and CA certificate.
- Network protection: supports SPI (Stateful Packet Inspection), SSH (Secure Shell), intrusion protection (forbidden ping), DDoS defense, attack defense, IP-MAC binding, etc., protecting the network against external attacks.
- Device access: supports user hierarchical authorization (CLI only), implementing secure access management by providing different roles and different permissions.

#### High reliability and stability

- Link layer detection: continuously detecting and auto redials when dropped off to maintain link connection.
- Dual SIM failover: automatically switches to the more stable carrier network.
- PPP layer detection: maintains connection to the carrier network, preventing forced hibernation, keeping network communications smooth.
- VPN tunnel detection: maintains stable connection of the VPN tunnel, ensuring continuous transmission.
- Device self-recovery: embedded hardware watchdog, self-recovers from malfunctions, maintaining high device availability.

#### Easy to use

Allows multiple network management methods including CLI, WEB, and a network management platform. Functions of the WEB interface are grouped according to the habits of IT personnel, which logic is clear immediately.

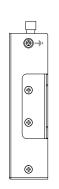
#### Central management and deployment

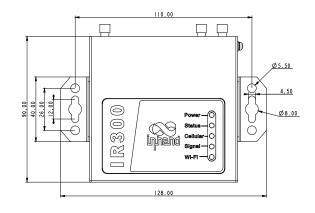
Supports InHand Device Manager cloud platform to facilitate remote monitoring and central management of large-scale device networks. Batch configure large numbers of devices, efficiently deploying and managing device networks. Add the user experience plan to access The InHand Networks cloud platform to enjoy efficient and convenient services.

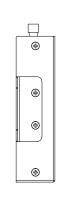
#### Industrial-grade design

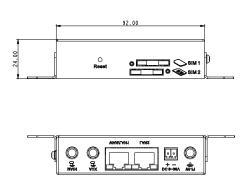
Metal shell, IP30 protection. Level 2 on EMC. Ethernet ports support 1.5KV isolation transformer protection. Wide operating temperature: -20°C~70°C. Wide voltage input: DC9-36V.

## Dimensions (mm)











# Product Specifications

|   | vare Specifications  |  |   |  |  |
|---|--|--|---|--|--|
| Hardware Platform   |  |  | :   |  |  |
| CPU Platform  | 580MHz   | RAM  | 128MB DDR2                                    |  |  |
| Flash   | 32MB SPI   |  |   |  |  |
| Interface   |  |  |   |  |  |
| Ethernet Port   | IR302: 2*10/100Mbps fast Ethernet port, LAN/WAN port 1.5KV network isolation transformer protection  |  |   |  |  |
| Serial Port   | No serial port   |  |   |  |  |
| Power Supply  | DC9-36V, over-current protection, anti-reverse connection, 2 PIN industrial terminal block   |  |   |  |  |
| Reset Button  | Pinhole reset button   |  |   |  |  |
| SIM Card  | Dual drawer-type SIM card slots. 2FF SIM   |  |   |  |  |
| Wi-Fi (Optional)  | IEEE 802.11b/g/n, 150Mb  | IEEE 802.11b/g/n, 150Mbps  |   |  |  |
| Antenna<br>Connector  | 3G/4G: SMA x 1; Wi-Fi: RP-SMA x 1  Note: North America models (FQ38, FQ33): 2 x SMA 4G antenna connectors.   |  |   |  |  |
| Ground Terminal   | Supports   |  |   |  |  |
| Mechanical Specs  |  |  |   |  |  |
| Dimensions  | 90 x 90 x 25mm   | Weight   | 259g  |  |  |
| Installation<br>Method  | Panel mounting, rail mounting  | Protection Rating  | IP30  |  |  |
| Housing   | Metal  | Cooling  | Fanless                                       |  |  |
| Power Rate  | ,,   | <u>'</u>   |   |  |  |
| Working Power   | 100-120mA@12V  | Standby Power  | 80-90mA@12V                                   |  |  |
| Peak Power  | 190mA@12.0V  | i  | i   |  |  |
| Wi-Fi Transmit Pow  | ver  |  |   |  |  |
| Transmit Power  | 802.11b:16dBm +/-2dBm(11Mbps)<br>802.11g:16dBm +/-2dBm(54Mbps)<br>802.11n@2.4GHz:16dBm +/-2dBm(HT20 MCS7)<br>802.11n@2.4GHz:16dBm +/-2dBm(HT40 MCS7) |  |   |  |  |
| Ambient Environme   | ent  |  |   |  |  |
| Storage<br>Temperature  | -40 ~ 85°C   | Operating<br>Temperature   | -20 ~ 70°C                                    |  |  |
| Ambient Humidity  | 5 ~ 95% (non-condensing)   |  |   |  |  |
|   |  |  |   |  |  |
| Indicator   | <u>.</u>   |  |   |  |  |
| Indicator   | Power Status Cellular V  | /i-Fi. cellular Signal   |   |  |  |
| LED   | Power, Status, Cellular, W   | /i-Fi, cellular Signal   |   |  |  |
|   | Power, Status, Cellular, W   |  |   |  |  |
| LED   | Power, Status, Cellular, W   | /i-Fi, cellular Signal Radiation Electric Field                            | EN61000-4-3, level 2                          |  |  |
| LED   | i  | Radiation Electric   | EN61000-4-3, level 2<br>EN61000-4-5, level 2  |  |  |
| LED  EMC  Static  Pulsed Electric   | EN61000-4-2, level 2   | Radiation Electric<br>Field  |   |  |  |
| EMC Static Pulsed Electric Field Conducted Disturbance  | EN61000-4-2, level 2<br>EN61000-4-4, level 2   | Radiation Electric<br>Field<br>Surge<br>Shock Wave<br>Resistance           | EN61000-4-5, level 2<br>EN61000-4-12, level 2 |  |  |
| EMC Static Pulsed Electric Field Conducted Disturbance Immunity Power Frequency Magnetic Field                                | EN61000-4-2, level 2<br>EN61000-4-4, level 2<br>EN61000-4-6, level 2   | Radiation Electric<br>Field<br>Surge<br>Shock Wave<br>Resistance           | EN61000-4-5, level 2<br>EN61000-4-12, level 2 |  |  |
| EMC  Static  Pulsed Electric Field  Conducted Disturbance Immunity  Power Frequency Magnetic Field Resistance                 | EN61000-4-2, level 2 EN61000-4-4, level 2 EN61000-4-6, level 2 EN61000-4-8, horizontal /   | Radiation Electric Field Surge Shock Wave Resistance vertical 400A/m (>lev | EN61000-4-5, level 2<br>EN61000-4-12, level 2 |  |  |
| EMC Static  Pulsed Electric Field  Conducted Disturbance Ilmmunity  Power Frequency Magnetic Field Resistance  Physical Specs | EN61000-4-2, level 2 EN61000-4-4, level 2 EN61000-4-6, level 2 EN61000-4-8, horizontal /   | Radiation Electric<br>Field<br>Surge<br>Shock Wave<br>Resistance           | EN61000-4-5, level 2 EN61000-4-12, level 2    |  |  |

| Network Connection       |   |                          |                          |  |  |  |
|--------------------------|---|--------------------------|--------------------------|--|--|--|
| Network Access           | APN, VPDN,<br>PrivateNetwork  | Access<br>Authentication | CHAP/PAP                 |  |  |  |
| LAN Protocol             | ARP   | WAN Protocol             | PPP, PPPoE, DHCP         |  |  |  |
| Network Type             | GSM/GPRS/EDGE, UMTS/HSPA+/EVDO/TD-SCDMA, TDD LTE/FDD LTE (Please refer to the Ordering Guide for frequencies.)  |                          |                          |  |  |  |
| Network Protocol         | J   |                          |                          |  |  |  |
| IP Application           | Ping, RouteTrace, DHCP Server, DHCP Relay, DHCP Client, DNS rela  |                          |                          |  |  |  |
| IP Routing               | Static routing  |                          |                          |  |  |  |
| NAT                      | Supports network addres   | s translation            |                          |  |  |  |
| Security                 |   |                          |                          |  |  |  |
| Network Security         | Stateful Packet Inspection (SPI), DoS attack defense;<br>Multicast filter/Ping probe packet, Access Control List (ACL);<br>Content URL filter, port mapping, virtual IP mapping, IP-MAC binding |                          |                          |  |  |  |
| Data Security            | Supports PPTP, L2TP, GRE, IPSEC VPN (IKEv1, IKEv2), OPENVPN protocols Supports CA digital certificate   |                          |                          |  |  |  |
| Reliability              |   |                          |                          |  |  |  |
| Hot Backup               | VRRP hot backup   |                          |                          |  |  |  |
| Link Detection           | Sends heartbeat packets   | to detect, auto redials  | when disconnected        |  |  |  |
| Dual SIM Failover        | Supports dual SIM failover  |                          |                          |  |  |  |
| Embedded<br>Watchdog     | Device runs self-detection, auto recovers from malfunctions   |                          |                          |  |  |  |
| WLAN (Optional)          |   |                          |                          |  |  |  |
| Protocol                 | IEEE 802.11b/g/n  | Rate                     | Up to 150Mbps            |  |  |  |
| Mode                     | AP, Client and WDS mode   | es                       |                          |  |  |  |
| Security                 | Open system, shared key, WPA/WPA2 certification WEP/TKIP/AES encryption   |                          |                          |  |  |  |
| Transmission<br>Distance | 80 meters by line of sight (Actual transmission distance depends on environment of the site.)   |                          |                          |  |  |  |
| Network Managem          | ent   |                          |                          |  |  |  |
| QoS<br>Management        | Bandwidth limit, IP speed limit   |                          |                          |  |  |  |
| Configuration            | Telnet, web, ssh and console  |                          |                          |  |  |  |
| Upgrade                  | Web, DeviceManager  |                          |                          |  |  |  |
| Log                      | Local system log, remote log, and serial export of log.<br>Power down saving of important logs.   |                          |                          |  |  |  |
| SMS Functions            | Status query, configuration, restart  |                          |                          |  |  |  |
| Dial-on-demand           | Dial-on-demand, data / SMS activation   |                          |                          |  |  |  |
| Network<br>Management    | Supports InHand DeviceManager, batch management Add the user experience plan to access The InHand Networks cloud platform to enjoy efficient and convenient services.                           |                          |                          |  |  |  |
| SNMP                     | SNMP v1/v2c/v3, supports SNMP TRAP  |                          |                          |  |  |  |
| Traffic<br>Management    | Supports data traffic thres   | hold, traffic statistics | and traffic alarm        |  |  |  |
| Alarm                    | System restart alarm, LAN port online/offline alarm, data traffic alarm, SI card failure alarm, etc.  |                          |                          |  |  |  |
| Maintenance<br>Tools     | Ping, route tracking, network speed test  |                          |                          |  |  |  |
| Status Query             | System status, modem st status  | atus, network connec     | tion status, and routing |  |  |  |



# Ordering Guide

| Model                           | Region (Operator)               | Network Type   | Model code: IR302- <wmnn>-<w na=""></w></wmnn>  |                                    |  |
|---------------------------------|---------------------------------|--|---|------------------------------------|--|
|                                 |                                 |  | <wmnn>: Cellular Type &amp; Module</wmnn>   | <wlan na="">: Wi-Fi</wlan>         |  |
| IR302-LQ28- <wlan na=""></wlan> | China                           | LTE CAT4   | FDD: B1/B3/B5/B8<br>TDD: B34/B38/B39/B40/B41<br>WCDMA: B1/B8<br>TD-SCDMA: B34/B39<br>EVDO/CDMA: BC0<br>GSM: B3/B8   | WLAN: Wi-Fi<br><na>: no Wi-Fi</na> |  |
| IR302-FQ58- <wlan na=""></wlan> | Europe & APAC                   | LTE CAT4   | FDD: B1/B3/B7/B8/B20/B28A<br>WCDMA: B1/B8<br>GSM: B3/B8   | WLAN: Wi-Fi<br><na>: no Wi-Fi</na> |  |
| IR302-FQ38- <wlan na=""></wlan> | North America<br>AT&T, Verizon  | LTE CAT4   | FDD: B2/B4/B5/B12/B13/B14/B66/B71<br>WCDMA: B2/B4/B5  | WLAN: Wi-Fi<br><na>: no Wi-Fi</na> |  |
| IR302-FQ78- <wlan na=""></wlan> | Australia, Latin<br>America     | LTE CAT4   | FDD: B1/B2/B3/B4/B5/B7/B8/B28<br>TDD: B40<br>WCDMA: B1/B2/B5/B8<br>GSM: B2/B3/B5/B8   | WLAN: Wi-Fi<br><na>: no Wi-Fi</na> |  |
| IR302-FQ33- <wlan na=""></wlan> | North America, AT&T,<br>Verizon | LTE CAT1   | FDD: B2/B4/ B5/B12/B13/B25/B26<br>WCDMA: B2/B4/B5   | WLAN: Wi-Fi<br><na>: no Wi-Fi</na> |  |
| IR302-FQ53- <wlan na=""></wlan> | EMEA                            | LTE CAT1   | FDD: B1/B3/B7/B8/B20/B28<br>WCDMA: B1/B8<br>GSM/EDGE: B3/B8   | WLAN: Wi-Fi<br><na>: no Wi-Fi</na> |  |
| IR302-LQ00- <wlan na=""></wlan> | China                           | LTE CAT1   | FDD: B1/B3/B5/B8<br>TDD: B34/B38/B39/B40/B41<br>GSM: 900/1800MHz  | WLAN: Wi-Fi<br><na>: no Wi-Fi</na> |  |
| IR302-FQ02- <wlan na=""></wlan> | Global                          | LTE CATM/NB  | CAT M: B1/B2/B3/B4/B5/B8/B12/B13/B14/B18/B19/B20/B25/B26/B27/B28/B66/ B85 CAT NB: B1/B2/B3/B4/B5/B8/B12/B13/B18/B19/B20/B25/B26/B28/B66/B71/B85 GSM/EDGE: 850/900/1800/1900 MHz | WLAN: Wi-Fi<br><na>: no Wi-Fi</na> |  |
| IR302-EN00- <wlan></wlan>       |                                 |  | No cellular module  | WLAN: Wi-Fi<br><na>: no Wi-Fi</na> |  |
| Example:                        |                                 | T 4, AT&T, VzW, Dual Ether<br>orts Wi-Fi AP & Client mod | net port IR300 series cellular router, support IPSec / PPTP / L2TP / OPEN VP<br>e   | N, supports FDD, and               |  |

Note: Users are asked to join InHand User Experience Plan at fist time login. If user agreed to join, the router will connect to InHand DeviceManager portal. If users want to disable it, please go to Services->User Experience Plan to change the setting.

#### **About Us**

InHand Networks is a global leader of Industrial IoT, with a record of tremendous success following groundbreaking innovation since our inception in 2001.

InHand serves world-class partners and customers with industrial M2M routers, gateways, industrial Ethernet switches, rugged computers and IoT management platforms. We provide IoT solutions for various vertical markets including Smart Grid, Industrial Automation, Remote Machine Monitoring, Smart Vending, Smart City, Retail and more.

Proudly bearing the marks of both Rockwell Automation Technology Partner in Asia-Pacific and Schneider Electric Technology Partner, InHand Networks defines industrial innovation and reliability.



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