

Special announcement regarding the removal of ThingsPro v2.x.x from the Moxa price utility

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July 23rd, 2019

Dear Valued Partner:

The purpose of this letter is to inform you that Moxa is planning to remove the ThingsPro v2.x.x software from the price list. All versions of the ThingsPro Gateway software can be download free of charge from the Moxa website. If you have any questions regarding these changes, please contact **Johnny Fang**, Moxa Inc.

Subject:

ThingsPro Gateway software v2.x.x can be downloaded free of charge from the Moxa website.

Service Level: N/A

Effective Date:

July 23, 2019

Last Buy Date (N/A):

ThingsPro Gateway software v2.x.x can be downloaded free of charge from the Moxa website.

Moxa Part Numbers/Model Names:

Price to be Removed		Recommended Replacement Products
Item	Model Name	Model Name
1	ThingsPro-GW	Download the installation file from the ThingsPro 2 product page: https://www.moxa.com/en/products/industrial-computing/system-software/thingspro-2#resources

Change Description:

Moxa is planning to make the ThingsPro Gateway software available free of charge on its website. All ThingsPro 2 versions can be downloaded from the Moxa website free of charge. The corresponding price information will also be removed from Moxa's price utility and tool. In other words, instead of ordering the installation SD Card from us, you can download the ThingsPro Gateway v2.5.1 installation file from the Moxa website. Moxa will continue to develop, enhance, and maintain the software for our customers.

Recommended Replacement Products Delivery Schedule:

The ThingsPro Gateway v2.5.1 is available now.

Note:

If you have an older version of ThingsPro installed, you must first upgrade it to ThingsPro v2.3 before you can upgrade to ThingsPro Gateway v2.5.1. You can download the ThingsPro v2.3 installation file from the Moxa website.

Note: If you have questions, please contact johnny.fang@moxa.com or your regional sales contact.