

End of Sale Announcement: GX450

OVERVIEW

DATE ISSUED:	September 30th, 2019
ISSUED BY:	Sierra Wireless Enterprise Solutions Product Management
PRODUCTS AFFECTED:	GX450 Series Gateways
VARIANTS AFFECTED:	GX450 Gateways – All variants
FOR DISTRIBUTION TO:	General Distribution
SUMMARY:	Sierra Wireless announces the last time buy and last time ship date for the GX450 Series Gateways. This notice contains all relevant milestones and dates for the affected products. The Sierra Wireless AirLink® RV55, with LTE Advanced Pro, is superseding the GX450 and is available as a functional replacement for GX450.
MIGRATION:	RV55 is the successor product to GX450 offering superior performance whilst utilizing the same operating system and physical connectors, aiding migration from GX450 to RV55. The key technical differences of RV55 compared to GX450 are: - RV55 is an LTE Advanced Pro product, offering up to 6x LTE downlink and 3x uplink speed. - RV55 offers additional LTE bands and removes 2G EDGE & EVDO support. - RV55 offers a Wi-Fi variant with Dual 2.4/5 GHz 802.11ac radios. - RV55 offers dual serial interfaces, supported via an optional accessory Y-cable (Part#6001238). - RV55 is a more compact device than the GX450. An optional accessory bracket (Part# 6001252) is available for RV55 to match the GX450 bolt pattern.

PRODUCTION MILESTONES

AFFECTED MODELS:	GX450 (Wi-Fi variant) including accessory Wi-Fi X-Card (6000624)
LAST TIME BUY:	31-DEC-2019 The product cannot be ordered from Sierra Wireless after this date.
LAST TIME SHIP:	30-JUN-2020 The last possible ship date that can be requested from Sierra Wireless.
REASON	Component Obsolescence
AFFECTED MODELS:	GX450 (Base variant)
LAST TIME BUY:	31-MAR-2020 The product cannot be ordered from Sierra Wireless after this date.
LAST TIME SHIP:	30-JUN-2020 The last possible ship date that can be requested from Sierra Wireless.
REASON:	Superseded by AirLink RV55



AFFECTED ACCESSORIES

- GX450 **Wi-Fi X-Card** (6000624) is end of sale in line with the GX450 Wi-Fi model.
- GX450 **I/O & Dual Serial X-Card** (6000625) remains available while stocks last.
- GX450 **Dual Ethernet X-Card** (6000626) remains available while stocks last.
- DC Cable (2000522) remains in production.

PRODUCT SUPPORT AND MAINTENANCE

ACTIVE SOFTWARE MAINTENANCE PHASE:	FROM 1-JUL-2020 TO 30-JUN-2021 During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance, the products move to Critical Software Maintenance (see below).
CRITICAL SOFTWARE MAINTENANCE PHASE:	FROM 1-JUL-2021 TO 30-JUN-2023 During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered. A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround. A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.
END OF SOFTWARE MAINTENANCE:	30-JUN-2023 No new device software will be released after this date.
END OF STANDARD PRODUCT WARRANTY:	30-JUN-2023 End of standard product warranty period for devices shipped on the last time ship date.
END OF EXTENDED PRODUCT WARRANTY:	30-JUN-2025 End of extended warranty period (optional) for devices shipped on the last time ship date. Subject to availability, product may be substituted with a suitable alternative during this period.
END OF REPAIRS:	30-JUN-2025 The last date to receive product repairs for devices out of warranty. Subject to availability.

CONTACT

SALES:	www.sierrawireless.com/sales 1-877-687-7795
CUSTOMER SUPPORT:	https://www.sierrawireless.com/support

REVISION HISTORY

Sep 30th, 2019	Rev1: Initial announcement
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AFFECTED PART NUMBERS

MODEL	MODEL DESCRIPTION	PART No.	SUGGESTED REPLACEMENT	PART No.
GX450 Base	GX450, VERIZON, DC	1102326	RV55 LTE-A Pro, NA	1104303
	GX450, AT&T, DC	1102363		
	GX450, NA GENERIC, DC	1102371		
	GX450, SPRINT, DC	1102367		
	GX450, INTL, DC	1102375	RV55 LTE-A Pro, GLOBAL	1104332
GX450 Wi-Fi	GX450, VERIZON, DC; Wi-Fi	1102360	RV55 LTE-A Pro, NA, Wi-Fi	1104302
	GX450, AT&T, DC; Wi-Fi	1102364		
	GX450, NA GENERIC, DC; Wi-Fi	1102372		
	GX450, SPRINT, DC; Wi-Fi	1102368		
	GX450, INTL, DC; Wi-Fi	1102376	RV55 LTE-A Pro GLOBAL, Wi-Fi	1104331
GX450 I/O and Dual Serial	GX450, VERIZON, DC; I/O	1102362	RV55 LTE-A Pro, NA with Dual Serial Y-cable (6001238)	1104303 + 6001238
	GX450, AT&T, DC; I/O	1102366		
	GX450, NA GENERIC, DC; I/O	1102374		
	GX450, SPRINT, DC; I/O	1102370	RV55 LTE-A Pro, GLOBAL with Dual Serial Y-cable (6001238)	1104332 + 6001238
	GX450, INTL, DC; I/O	1102378		
GX450 Dual Ethernet	GX450, VERIZON, DC; ETHERNET	1102361	MP70 LTE-A Pro, NA	1104071
	GX450, AT&T, DC; ETHERNET	1102365		
	GX450, NA GENERIC, DC; ETHERNET	1102373		
	GX450, SPRINT, DC; ETHERNET	1102369		
	GX450, INTL, DC; ETHERNET	1102377	MP70 LTE-A Pro, GLOBAL	1104072

These GX variants stopped shipping in Dec 2018. They are shown here to illustrate the migration path for all variants of GX450