

## Product Change Notification – PCN # PCN000677

15 January 2020

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change to a product. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact **Johnny Fang**, Moxa IBG.

**Subject:**

ThingsPro Gateway Software v2.5.2 fixes the cellular connection issues on the UC-8100A-ME-T Series.

**Service Level:** Basic

**Effective Date:** October 30, 2019

**Model Names/ Current Version/ New Version:**

Software	Current Version	New Version
ThingsPro Gateway	2.5.1	2.5.2

**Change Description:**

Enhancements and bug fixes have been included in the Moxa Cellular Management utility v2.0.3 to resolve the unstable cellular connection issue and align the behavior of the UC-8100A-ME-T Series computers when MC7354/MC7304 and TOBY-12 Series modules are used. These changes are also included in the latest UC-8100A-ME-T Series firmware v1.3.0. Therefore, we recommend that the ThingsPro Gateway Software on your UC-8100A-ME-T Series gateway should be upgraded to get the benefit of the enhancements and fixes included in the Cellular Management utility v2.0.3.

**Delivery Schedule:**

The ThingsPro Gateway v2.5.2 installation file and ThingsPro Gateway v2.5.2 patch file for UC-8100A-ME-T Series are available for download now.

**Note:**

Refer to the following table to understand how to apply the ThingsPro Gateway v2.5.2 software to the UC-8100A-ME-T Series:

UC-8100A-ME-T		New Installation	Upgrade from ThingsPro Gateway v2.5.1
Firmware Version			
V1.0.0		v2.5.2 installation file	v2.5.2 patch file
V1.3.0		v2.5.2 installation file	NA

The ThingsPro Gateway V2.5.2 Software applies only to the UC-8100-ME-T Series. For other ThingsPro eligible devices, use the ThingsPro Gateway V2.5.1 installation file.

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Note: For questions, contact the [johnny.fang@moxa.com](mailto:johnny.fang@moxa.com) or your regional sales contact.