

Important Reminder

Product Near-End-of-Life Notification

FFX40 Series FaxFinder® Fax Servers

Last Time Buy Date: April 30, 2020

Date: April 9, 2020

I. Overview

The FaxFinder FFX40 Series, which has been on the market since 2011, was announced Near-End-of-Life (NEOL) on September 17, 2019. The purpose of this communication is to inform you that the last day of sale for the FFX40 series FaxFinder models will be April 30, 2020. A limited number of units remain available and will be sold on a first come, first server basis.

Last Time Buy Information

By April 30, 2020 submit last time buy order quantities with a Non-Cancellable, Non-Returnable (NCNR) order.

Please consult with your MultiTech sales support representative to confirm availability of models you wish to purchase.

Replacement Model Information

Please see the new line of FFX50 FaxFinder models listed in Section III. For more information regarding the FaxFinder FFX50 Series, please visit www.faxfinder.net or contact the FaxFinder team directly at (763) 777-1124.

It is recommend that all customers demo the new FFX50 prior to purchasing the appliance or software only license. Please reach out to the FaxFinder team for demo & evaluation inquiries.

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II. NEOL Ordering Part Numbers

NEOL Ordering Part Number	Description
FF240-IP-2.R2	2-Channel IP/etherFAX Fax Server
FF240-IP-2.R2-AR	2-Channel IP/etherFAX Fax Server w/Advanced Replacement
FF240.R2	2-Port Analog V.34 Fax Server
FF240.R2-AR	2-Port Analog V.34 Fax Server w/Advanced Replacement
FF440.R2	4-Port Analog V.34 Fax Server
FF440.R2-AR	4-Port Analog V.34 Fax Server w/Advanced Replacement

NEOL Ordering Part Number	Description
FF840.R2	8-Port Analog V.34 Fax Server
FF840.R2-AR	8-Port Analog V.34 Fax Server w/Advanced Replacement
FFEX8.R2	8-Port Analog V.34 Fax Expansion Module
FFEX8.R2-AR	8-Port Analog V.34 Fax Expansion Module w/Advanced Replacement
FFEX16.R2	16-Port Analog V.34 Fax Expansion Module
FFEX16.R2-AR	16-Port Analog V.34 Fax Expansion Module w/Advanced Replacement

III. New Ordering Part Numbers (Note: These models were introduced on December 6, 2019)

Ordering Part Number	Description
FFX50-HW-2	FFX50 2-Channel Server w/ Appliance - Standard Edition – FoIP & Analog – Includes licensing, 1 st year support, basic installation, OS license. Analog gateway not included. Visit www.faxfinder.net for complete product details.
FFX50-HW-4	FFX50 4-Channel Server w/ Appliance - Standard Edition - FoIP & Analog– Includes licensing, 1 st year support, basic installation, OS license. Analog gateway not included. Visit www.faxfinder.net for complete product details.
FFX50-HW-8	FFX50 8-Channel Server w/ Appliance - Enterprise Edition – FoIP & Analog – Includes licensing, 1 st year support, basic installation, OS license. Analog gateway not included. Visit www.faxfinder.net for complete product details.
FFX50-2	FFX50 2-Channel Server f/ Virtual Machine - Standard Edition - FoIP & Analog – Includes licensing, 1 st year support, basic installation. Analog gateway, OS license, appliance not included. Visit www.faxfinder.net for complete product details.
FFX50-4	FFX50 4-Channel Server f/ Virtual Machine - Standard Edition - FoIP & Analog - Includes licensing, 1 st year support, basic installation. Analog gateway, OS license, appliance not included. Visit www.faxfinder.net for complete product details.
FFX50-8	FFX50 8-Channel Server f/ Virtual Machine - Enterprise Edition - FoIP & Analog - Includes licensing, 1 st year support, basic installation. Analog gateway, OS license, appliance not included. Visit www.faxfinder.net for complete product details.

Each FFX50 bundle includes FFX50 software, channel licensing, basic installation service and first year support. The FFX50-HW-2, FFX50-HW-4, FFX50-HW-8 also include an appliance and Windows Server license.



IV. Additional Information

If you have any questions related to the availability of the FFX40 Series FaxFinder models or to place your last time buy order, please contact your MultiTech sales support representative or email: cservice@multitech.com.

If you have any questions or require additional information related to the new FFX50 Series FaxFinder models, please contact the FaxFinder team:

sales@faxfinder.net

(763) 777-1124

www.faxfinder.net

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