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Product Discontinuance Notification — PDN #0000339878

July 30, 2021

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to discontinue certain products. Please review the detailed information given below to determine how these discontinuances will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

Subject:

ThingsPro Gateway Series software will be discontinued starting July 31, 2022.

Service Level: Basic

Effective Date: July 31, 2022.

Last Buy Date: Not applicable.

ThingsPro Gateway Series software is available for download from the Moxa website and the final version of the software will continue to be available for download after it is discontinued.

The final version of ThingsPro Gateway Series, v2.6.0 SP2 will be available by July 31, 2022, for download from the Moxa website. All issues reported from now until September 30, 2021, will be fixed in this final version. Please report issues to Moxa customer service by Sept 30, 2021.

Model Names:

To Be Discontinued	Recommended Replacement Products
ThingsPro Gateway Series	ThingsPro Edge Series

Change Description:

ThingsPro Gateway Series software is being discontinued because a new generation software replacement the ThingsPro Edge Series has been released. ThingsPro Edge Series enables configuration of data transmission to Moxa IIoT Gateways using message groups and custom payloads to make it easier to overcome issues with respect to data exchange and the adaptation of the payload format used by cloud applications. Moreover, devices can be remotely managed from cloud platforms such as Azure IoT hub and AWS IoT Core using Device Twin and Device Shadow functions.

Please refer to the following tables for a detailed comparison between the two software.

Cloud Applications

	ThingsPro Edge (v2.2.0)					ThingsPro Gateway (v2.6.0)	
Features Cloud Applications	Message Grouping	Custom Payload	Store & Forward	Profile	Device Management	Single Message (transparent transmission to cloud)	Store & Forward
Azure IoT Edge*	V*	V*	V*	-	V*	-	-
Azure IoT Device SDK	V	V	V	-	V	V	-
AWS IoT Core	V	V	V	-	V	V	V
Alibaba IoT Platform	-	-	-	-	-	V	-
Sparkplug (Payload B)	V	-	V	-	V**	V	-
MQTT	V	V	V	V	V***	V	V
AVEVA Insight (Wonderware Online)	-	-	-	-	-	V	-
HTTP(s) Uploader	-	-	-	-	-	V	-
<p>* AIG series only</p> <p>** Supports reboot and basic system properties only.</p> <p>*** Supports input/output topics for RESTful API invocation only.</p>							

Fieldbus Protocols

	ThingsPro Edge v2.2.0	ThingsPro Gateway v2.6.0
Modbus/TCP, Modbus/RTU	V	V
OPC UA Server	V	-

Recommended Replacement Products Delivery Schedule:

ThingsPro Edge Series is available now.

Note:

1. If need any of these discontinued products for an existing project, please contact your Moxa sales representative to consider alternatives.

Note: If you have questions, please contact alfredh.li@moxa.com or your regional sales contact.