

## Product/Process Change Notification (PCN) Policy

**PCN Service:** C&T provides a Product/Process Change Notification (PCN) service. As part of the PCN service C&T will post notifications for changes to product(s) and/or process(s) that affect form, fit, or function.

**Please Note:** C&T reserves the right to make changes without notification when form, fit, or function is not affected.

**PCN Contact/Help:** If you have questions or comments regarding C&T's PCN service or a specific notification, please contact your C&T sales representative.

**Notification Information:** C&T will provide the content listed below for each notification category.

**Document change notification content will include:**

- PCN Number
- PCN issue date
- Notification subject
- PCN Change Status
- Change Description
- Reason for Change
- Date Document Changes in Effect (for document changes only)
- Attachment of the updated document
- Method of identifying change (if applicable)

## C&T Solution's Product/Process Change Notification (PCN)

**Date:** 09/12/2021

**PCN Number:** P20211209001

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Dear Customer,

This is an announcement of a change to a product that is currently offered by C&T Solution Inc. The details of this change are on the following pages.

We request you acknowledge receipt of this notification within **30** days of the date of this notice. Lack of acknowledgement of this notice within 30 days constitutes acceptance of the change.

This notice does not change the end-of-life status of any product. Should product affected be on a previously issued product withdrawal/discontinuance notice, this notification does not extend the life of that product or change the life time buy offering/discontinuance plan.

For questions regarding this notice, contact your Field Sales Representative.


Sincerely,

Sales Team

Phone: +886-2-7731-7888

## C&T Solution's Product/Process Change Notification (PCN)

<b>PCN NO.</b>	P20211209001	<b>Date of Issue</b>	09/12/2021
<b>Model Name</b>	PC300	<b>PCN Effective Date</b>	09/12/2021
<b>Notification Subject</b>	End-of-Life (EOL) Notice for PC300 Series		
<b>Customer Contact</b>		<b>Phone</b>	
<b>Change Type</b>	<input type="checkbox"/> BOM	<input type="checkbox"/> Hardware/Function	<input type="checkbox"/> Firmware
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Accessory	<input type="checkbox"/> Document
		<input checked="" type="checkbox"/> Others	
<b>PCN Details</b>			
<b>Reasons of Change</b>	<input type="checkbox"/> Design problem	<input type="checkbox"/> Quality enhancement	<input type="checkbox"/> Customer request
	<input type="checkbox"/> SPEC change	<input type="checkbox"/> Vendor reason	<input type="checkbox"/> Cost affect
			<input checked="" type="checkbox"/> Other
	<p>After a thorough review of our existing product offering, we have made the determination to discontinue the PC300 Series in order to provide customers with more advanced products while more efficiently managing our product portfolio.</p>		
<b>Description of Change</b>	<p>Final Purchase Orders:</p> <ul style="list-style-type: none"> <li>▪ The Last-Time-Buy (LTB) date is the final date when orders of the EOL device will be accepted.</li> <li>▪ The LTB period of the PC300 Series will be starting from the PCN release date to March 31<sup>th</sup>, 2022. After the LTB date, C&amp;T Solution cannot enter into negotiations regarding the purchase of this device.</li> <li>▪ To ensure your last-time purchase orders are fulfilled on time, please present your final product demand in the form of a non-cancelable, non-returnable (NCNR) purchase order as soon as possible.</li> <li>▪ C&amp;T may require an advanced deposit for the NCNR PO (purchase order).</li> <li>▪ The last possible ship date (Last Ship Date) is June 30<sup>th</sup>, 2022. The actual ship date is dependent on the lead time.</li> <li>▪ The End of Service (EOS) date would be December 26<sup>th</sup>, 2023, unless an extended warranty were requested before the LTB date.</li> <li>▪ Please work with our sales representative to ensure smooth purchase orders and product transition.</li> </ul> <p>Suggested replacement product:</p> <p>PC400 Series will be the recommended replacement product with a similar form, function, or specification on the phase-out device. This device will fulfill similar demand to the PC300 series moving forward. However, this is offered as reference information only. C&amp;T Solution</p>		

	offers no guarantee that the suggested replacement device will have exactly the same function or specification as the phase-out device. Please contact C&T's sales representative regarding more detailed information on replacement products.
<b>Document Changes in Effect (for document changes only)</b>	N/A
<b>Attachment of the Updated Document</b>	N/A
<b>Method of Identifying Change (if applicable)</b>	N/A
<b>Affected Parts Numbers</b>	 PC300 Series.xlsx