

Moxa Inc.

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Product Change Notification—PCN# PCN001016

November 30, 2023

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the MGate 5102-PBM-PN Series. These changes will be implemented by January 31, 2024. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

Changes will be made to the EOL component used in the MGate 5102-PBM-PN Series. The following changes will be implemented in the new versions:

1. Component Change

Changed Items	Reason for changes	Affected Models
DDR2 SDRAM	Because of the component end of life	MGate 5102-PBM-PN
		MGate 5102-PBM-PN-T

Which products will be affected?

Product Name	Current Version	New Version
MGate 5102-PBM-PN	V1.2.0	V1.2.1
MGate 5102-PBM-PN-T	V1.2.0	V1.2.1

When will the new versions be available?

Product Name	New Version	Available for Order
MGate 5102-PBM-PN	V1.2.1	January 31, 2024
MGate 5102-PBM-PN-T	V1.2.1	January 31, 2024

2. Firmware Compatibility

The new hardware functions remain unchanged from the current version, and the new firmware is compatible with both the new and older hardware. The new hardware is backward compatible; the existing firmware works properly on the new hardware.

Note:

The effective schedule of this transition may be changed based on stock availability. Please contact the product manager for the most up-to-date schedule.

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If you have any questions, please contact KS Hsu at ks.hsu@moxa.com, or contact your regional sales representative.

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