



Product/Process Change Notification (PCN) Policy

PCN Service: C&T provides a Product/Process Change Notification (PCN) service. As part of the PCN service C&T will post notifications for changes to product(s) and/or process(s) that affect form, fit, or function.

Please Note: C&T reserves the right to make changes without notification when form, fit, or function is not affected.

PCN Contact/Help: If you have questions or comments regarding C&T's PCN service or a specific notification, please contact your C&T sales representative.

Notification Information: C&T will provide the content listed below for each notification category.

Document change notification content will include:

PCN Number

PCN issue date

Notification subject

PCN Change Status

Change Description

Reason for Change

Date Document Changes in Effect (for document changes only)

Attachment of the updated document

Method of identifying change (if applicable)



C&T Solution's Product/Process Change Notification (PCN)

Date: 23/Feb/2024

PCN Number: P202402230001

Dear Customer,

This is an announcement of a change to a product that is currently offered by C&T Solution Inc. The details of this change are on the following pages.

We request you acknowledge receipt of this notification within **30** days of the date of this notice. Lack of acknowledgement of this notice within 30 days constitutes acceptance of the change.

This notice does not change the end-of-life status of any product. Should product affected be on a previously issued product withdrawal/discontinuance notice, this notification does not extend the life of that product or change the life time buy offering/discontinuance plan.

For questions regarding this notice, contact your Field Sales Representative.

Sincerely,

Sales Team

Phone: +886-2-7731-7888

C&T Solution's Product/Process Change Notification (PCN)

PCN NO.	P202402230001	Date of Issue	23/Feb/2024
Model Name	VIO-W221 series	PCN Effective Date	23/Feb/2024
Notification Subject	Introducing Enhanced VIO-W221 Series with New LCD Panel Solution		
Customer Contact		Phone	
Change Type	<input checked="" type="checkbox"/> BOM	<input checked="" type="checkbox"/> Hardware/Function	<input type="checkbox"/> Firmware
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Accessory	<input type="checkbox"/> Software
	<input type="checkbox"/> Document	<input type="checkbox"/> Others	
PCN Details			
Reasons of Change	<input type="checkbox"/> Design problem	<input checked="" type="checkbox"/> Quality enhancement	<input type="checkbox"/> Customer request
	<input checked="" type="checkbox"/> SPEC change	<input type="checkbox"/> Vendor reason	<input type="checkbox"/> Improve process
	<input type="checkbox"/> Cost affect <input type="checkbox"/> Other		
<p>Detailed description for reasons of change:</p> <p>C&T is introducing an enhanced panel PC experience with integration of a new LCD panel solution. It provides better clarity, higher brightness to 500 nits, and more stable supplies.</p>			
Description of Change	<p>Detailed description for solution:</p> <p>The new VIO-W221 Series (V.14) will be introduced with new finished good part numbers. Listed below is the new specification:</p> <ul style="list-style-type: none"> ➤ Operating Temp: -10°C to 50°C ➤ Brightness: 300 (Typ.) → 500 (Typ.) 		
Document Changes in Effect (for document changes only)	N/A		
Attachment of the Updated Document	<ul style="list-style-type: none"> ➤ Affected PNs that will be End-of-Life (EOLed). ➤ New finished good PN. 		
Method of Identifying Change (if applicable)	<ul style="list-style-type: none"> ➤ To be compatible with the new VIO-W221 (V.14), firmware for PC Series (PC module) and MX Series (monitor module) needs to be updated. ➤ For PC Series and MX series shipped since year 2024, firmware has already been updated to support all the VIO Series. Series Numbers on the product label for identification is shown below: 		

Diagram for illustration

Model No : PC100-J1900

PCBA Ver : 2-PC100001F15

P/N: 
8-PC100001S10-S0

S/N:  24 098X100004 
Assembled in Taiwan

Model No : MX200

PCBA Ver : 2-MX200000S10

P/N: 
8-MX200001S10-S0

S/N:  24 098X000004 
Assembled in Taiwan

Date Code 24 PC/MX module compatible with new VIO-W221

14 is the code for the new panel

Model No : VIO-W221R-14

P/N: 
8-VIOW221RS14-S0

S/N:  24078P000002 
Assembled in Taiwan

Model No : VIO-W221C-14

P/N: 
8-VIOW221CS14-S0

S/N:  24078P000002 
Assembled in Taiwan

- If you have any PC Series or MX Series in hand that was shipped prior to 2024, it can be compatible with previous VIO-W221 (V.13) or any other VIO-212, VIO-215, VIO-217, VIO-219, VIO-W215 Series.
- If you have any questions, please feel free to contact our sales representatives or technical support window.

Affected Parts Numbers

Please refer to the attachment for the full list of affected part numbers.
New standard product : 8-VIOW221CS14-S0 / 8-VIOW221RS14-S0