

Product Discontinuance Notification—PDN# 0000407159

March 15, 2024

Dear Valued Customer,

We would like to inform you that Moxa is going to discontinue the MXview Series. This process will effectively begin March 15, 2024.

If you need any of these discontinued products for an existing project, please contact your Moxa sales representative to place orders before December 31, 2024. Also, please note that last-buy orders may be subject to availability.

Please review the details below to determine how these discontinuances will affect your products and/or operations.

Which products will be discontinued?

The following products will be discontinued. Also, see the models recommended to replace the soon to-be-discontinued models, as well as when the replacement models will be available for order.

Discontinued	Recommended Replacement	Available for Order
MXview Series	MXview One Series	Now

Discontinued License Models	Recommended Replacement	Available for Order
MXview-50 MXview-100 MXview-250 MXview-500 MXview-1000 MXview-2000 MXview Upgrade-50 LIC-MXview-NEW-XN-SR LIC-MXview-ADD-XN-SR	LIC-MXviewOne-NEW-XN-SR	Now
LIC-MXview-ADD-WIRELESS-MR	LIC-MXviewOne-ADD-WIRELESS-MR	Now

Applicable differences in specifications

A list of differences in specifications between the discontinued products and the recommended replacements is available in the following table:

Specification	MXview Series (Discontinued)	MXview One Series (Replacement)
Supported OS	【Windows】 Windows 7 Windows 10 Windows Server 2012 R2 Windows Server 2016 Windows Server 2019	【Windows】 Windows 10 Windows 11 Windows Server 2016 Windows Server 2019 Windows Server 2022 【Linux】 Ubuntu 18.04 Ubuntu 20.04 Ubuntu 22.04
Add-on Module	MXview Wireless	MXview Wireless MXview Power
Managed by MXview One Central Manager	N/A	Yes
Support for New Moxa Devices	Limited (refer to the datasheet for details)	Up-to-date

Please note that all service rules (e.g., warranty) still apply to discontinued products.

If you have any questions, please contact Claire Chang at claireyh.chang@moxa.com, or contact your regional sales representative. There is a promotion program for the MXview One transition. Please contact your regional sales representative for more information.

Appendix: A comparison of MXview and MXview One features

Main Function	Feature	MXview	MXview One	Note
Main Dashboard	Device Summary	✓	✓	
	Event Highlights	✓	✓	
	Device Availability	✓	Design change	Availability can be seen in "Device Properties".
	Disk Space Utilization	✓	Roadmap item	
Topology	Auto Topology	✓	✓	
	Group	✓	✓	
	Traffic View	✓	✓	
	Security View	✓	✓	
	VLAN View	✓	N/A	After careful evaluation, this function is no longer in use.
Device Maintenance	Import Config	✓	✓	
	Export Config	✓	✓	
	Upgrade Firmware	✓	✓	
	Trap Server	✓	✓	
	Port Settings	✓	✓	
	SNMP Settings	✓	✓	
	Polling Settings	✓	✓	
	Advanced Settings	✓	✓	

Main Function	Feature	MXview	MXview One	Note
	Change Device Icon	✓	✓	
	Basic Information	✓	✓	
	Device Panel	✓	Design change	Users can log in to the device web console to check panel status.
	IP Configuration	✓	Design change	Users can do the configuration by CLI Scripts.
	Generate QR Code	✓	N/A	After careful evaluation, this function is no longer in use.
	Locator	✓	N/A	After careful evaluation, this function is no longer in use.
Report	Inventory Report	✓	✓	
	VLAN Report	✓	N/A	After careful evaluation, this function is no longer in use.
	Availability Report	✓	Roadmap item	
Event	Notification Management	✓	✓	
	Notification type: Email	✓	✓	
	Notification type: Syslog	N/A	Roadmap item	
	Notification type: Message Box	✓	N/A	After careful evaluation, this function is no longer in use.
	Notification type: SNMP Trap	✓	N/A	
	Notification type: Sound File	✓	N/A	
	Notification type: Slack	✓	N/A	
	Notification type: Microsoft Teams	✓	N/A	
Custom Event Management	✓	✓		
Integration	RESTful API	✓	✓	
	Embedded Web Widget	✓	✓	
	OPC DA	✓	N/A	After careful evaluation, this function is no longer in use.
	OPC UA	N/A	Roadmap item	
Backup & Restore	Database Backup	✓	✓	
	Device Configuration Center	✓	✓	
	Job Scheduler	✓	✓	
Authentication	TACACS+	✓	Roadmap item	
	Radius	N/A	Roadmap item	
Run Script	Run CLI Script	N/A	✓	
	Run Saved Script	N/A	✓	
Saved CLI Scripts		N/A	✓	
Firmware Management		N/A	✓	
Device Management >Device Configuration	Change Wi-Fi Channel	N/A	✓	
	Add Wi-Fi SSID	N/A	✓	
	Dynamic Sticky MAC	N/A	✓	
Device Management >Device Control	Reboot	N/A	✓	
	Create Computer Snapshot	N/A	✓	
	Restore from Computer Snapshot	N/A	✓	

Main Function	Feature	MXview	MXview One	Note
Device Management >Cybersecurity Controls	Sticky MAC On/Off	N/A	✓	
	Relearn Dynamic Sticky MAC	N/A	✓	
	Disable Unused Ethernet and Fiber Ports	N/A	✓	
	Disable Insecure HTTP and Telnet Console	N/A	✓	
MXview One Control Panel	Certificates	N/A	✓	
	Plug-in Manager	N/A	✓	
Others	General Modbus Device Recognition	N/A	✓	