



Moxa Inc.

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Product Discontinuance Notification—0000406977

Mar 4, 2024

Dear Valued Customer,

We would like to inform you that Moxa is going to discontinue the UPort 1200 Series and launch the UPort 1200-G2 Series as its replacement. The reason for this discontinuation is for better product management and continuous long-term support to Moxa's customers. This process will effectively begin **April 01, 2024**

Discontinued Product	Last-time Buy Period Starts	Last-time Buy Period Ends
UPort 1250	April 01, 2024	April 01, 2025
UPort 1250I		

Please review the details below to determine how this discontinuance will affect your products and/or operations.



Which product will be discontinued?

The following product will be discontinued. Also, see the models recommended to replace the soon to-be-discontinued models, as well as when the replacement models will be available for order.

Discontinued Product	Recommended Replacement Product	Available for Order
UPort 1250	UPort 1250-G2	Available now
UPort 1250I	UPort 1250I-G2	

The software drivers for the UPort 1200-G2 Series also work for the UPort 1200 Series.

The major differences between the UPort 1200 and UPort 1200-G2 are listed below:

	UPort 1250/1250I		UPort 1250-G2/1250I-G2	
				
USB standard	USB 2.0 (480 Mbps) and 1.1 (12 Mbps)		USB 3.2 Gen 1 ^{*1} (5 Gbps), USB 2.0 (480 Mbps) and 1.1 (12 Mbps)	
USB cable	Standard USB 2.0 cable		USB 3.2 Gen 1 cable with latch and screw	
Power adapter	Included for UPort 1250I		Not required	
Power consumption (mA)	UPort 1250	UPort 1250I	UPort 1250-G2	UPort 1250I-G2
	360 @ 5 VDC	200 @ 12 VDC	320 @ 5 VDC	400 @ 5 VDC
Dimensions	77 x 26 x 111 mm (3.03 x 1.02 x 4.37 in)		75.8 x 25.0 x 111.0 mm (2.98 x 0.98 x 4.37 in)	
Others	<ul style="list-style-type: none"> 128-byte FIFO 		<ul style="list-style-type: none"> 512-byte FIFO Double-sided LED display Support wide temperature (-T model) 	

*1 USB 3.2 is backward compatible with USB 2.0 and USB 1.1

We highly regard our business partnership with your company. It would be helpful if you could inform us of the quantity needed for both the **Recommended Replacement Product** and **Discontinued Product**. We will do our best to reserve as many units as possible for you. However, **please note that last-buy orders will be subject to availability**. Please share your requirements with us before **April 01, 2025** for the **UPort 1200 Series**.

UPort 1200-G2 Series list:

Model Name	Description
UPort 1250-G2	USB to 2-port RS-232/422/485 serial hub, 0 to 60°C (32 to 140°F)
UPort 1250-G2-T	USB to 2-port RS-232/422/485 serial hub, -40 to 75°C (-40 to 167°F)
UPort 1250I-G2	USB to 2-port RS-232/422/485 serial hub, 2 kV isolation, 0 to 60°C (32 to 140°F)
UPort 1250I-G2-T	USB to 2-port RS-232/422/485 serial hub, 2 kV isolation, -40 to 75°C (-40 to 167°F)

If you have any questions, please contact your regional sales representative for business related questions, and Fangping Cheng FangpingFP.Cheng@moxa.com for product related ones.