

## **Product End-of-Life Notification**

# MultiConnect® Cell Cellular Modems MTC-MNA1 Models

## **Recommended Replacements Available**

Date: January 16, 2025

Product End-of-Life Notification #: 01162025-001

## I. Summary

The ordering part numbers listed in this notification are changing status to End-Of-Life (EOL) effective immediately.

## II. Part Numbers Impacted (Recommended Replacements)

| End-of-Life (EOL) Model |              | Recommended Replacement |              |
|-------------------------|--------------|-------------------------|--------------|
| Ordering Part Number    | UPC Code     | Ordering Part Number    | UPC Code     |
| MultiConnect Cell       |              | MultiConnect Cell       |              |
| MTC-MNA1-B01            | 789407370298 | MTC-MNG6-B01            | 789407377464 |
| MTC-MNA1-B01-US         | 789407370304 | MTC-MNG6-B01-WW         | 789407377471 |
| MTC-MNA1-B03            | 789407370311 | MTC-MNG6-B03            | 789407377488 |
| MTC-MNA1-B03-KIT        | 789407370328 | MTC-MNG6-B03-KIT        | 789407377495 |

Note: Reference <u>PCN 07252024</u> for additional details. The MTC-MNG6 replacement models include an updated cellular module and firmware version.

## III. Key Dates

Not Recommended for New Designs (NRND): July 24, 2024

End-of-Life (EOL): January 16, 2025

## **IV. Suggested Action Plan**

To help facilitate the transition, we recommend the following actions be taken:

- Forward this notification to others within your organization who are actively involved in the sale or support of the devices listed in this notification.
- Remove End-of-Life (EOL) model from pricing system, quoting tools, and websites.
- Notify and work with existing customers to migrate them to the recommended replacement.

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## V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this notification through the warranty period of the installed device.

## **VI. Additional Information**

If there are questions or if additional information is required regarding this Product End-of-Life (EOL) Notification, please contact your MultiTech sales representative or visit the technical resources listed below:

## World Headquarters – U.S.

+1 (763) 785-3500 | sales@multitech.com

## **EMEA - United Kingdom**

+(44) 118 959 7774 | sales@multitech.co.uk

MultiTech Website: <a href="www.multitech.com">www.multitech.com</a>
MultiTech Developer Site: <a href="www.multitech.net">www.multitech.net</a>

MultiTech Support Portal: https://support.multitech.com/support/login.html

## **Revision History**

| Version | Author | Date       | Change Description   |
|---------|--------|------------|----------------------|
| -001    | СМ     | 01/08/2025 | Original Publication |

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