

#### Moxa Inc.

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# Product Change Notification—PCN#001102

April 01, 2025

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the LM-7000H-2GPHR. These changes will be implemented by September 01, 2025. Please review the details below to determine how these changes will affect your products and/or operations.

## What will change?

Changes will be made to the LM-7000H-2GPHR to support both the MDS-G4000/MDS-G4000-4XGS Series and PT-G7728 Series. The scope of the changes includes the module's hardware design change.

### Which products will be affected?

| Product Name   | Current<br>Version | Models Complying with the Current Version |
|----------------|--------------------|---|
| LM-7000H-2GPHR | V1.0.0             | PT-G7728 Series                           |

#### When will the new versions be available?

| Product<br>Name    | New<br>Version | Supporting Models        | Complying With the HW Version | Complying With the Firmware Version | LM-7000H-<br>2GPHR V2.0.0<br>Available for<br>Order |
|--------------------|----------------|--------------------------|-------------------------------|-------------------------------------|---|
| LM-7000H-<br>2GPHR | V2.0.0         | PT-G7728 Series          | V1.0.0, V2.0.0<br>and later   | V6.2 and later                      | September 01,<br>2025                               |
|                    |                | MDS-G4000 Series         | V2.0.0 and later              | V5.0 and later                      | September 01,<br>2025                               |
|                    |                | MDS-G4000-4XGS<br>Series | V2.0.0 and later              | V5.1 and later                      | February 02,<br>2026                                |

If you have any questions, please contact Alison YH Lin at <a href="mailto:alisonyh.lin@moxa.com">alisonyh.lin@moxa.com</a>, or contact your regional sales representative.

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