

Product Change Notification—PCN# PCN001057

April 01, 2025

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the MDS-G4000-4XGS Series. These changes will be implemented by a running change from September 01, 2025. Please review the details below to determine how these changes will affect your products.

What will change?

Because the system-to-MGMT module* connector is being phased out, we will replace it to ensure continued functionality and longevity of our products in the MDS-G4000-4XGS Series. This design change does not affect the form, fit, or functionalities, and certifications of the MDS-G4000-4XGS Series.

*MGMT module is pre-installed by MOXA before shipment.

Which products will be affected?

Product Name	Current Version	New Version
MDS-G4012-4XGS-T	V1.0.0	V1.0.1
MDS-G4012-L3-4XGS-T	V1.0.0	V1.0.1
MDS-G4020-4XGS-T	V1.0.0	V1.0.1
MDS-G4020-L3-4XGS-T	V1.0.0	V1.0.1
MDS-G4028-4XGS-T	V1.0.0	V1.0.1
MDS-G4028-L3-4XGS-T	V1.0.0	V1.0.1

When will the new versions be available?

We will perform a running change to phase in MDS-G4000-4XGS Series from September 01, 2025.

If you have any questions, please contact Julie Chen at julieyj.chen@moxa.com, or contact your regional sales representative.