

Product Change Notification

MultiTech Conduit® IP67 Base Station MTCDTIP Series - Select Models

Change to Product Limited Warranty Replacing two-year limited warranty with a five-year limited warranty



Date: March 31, 2025

I. Product Change Notification (PCN) Number

PCN 03312025-001

II. Summary

MultiTech announces that the Conduit® IP67 Base Stations (MTCDTIP Series) manufactured by MultiTech, will now carry a Five-Year Limited Warranty for devices manufactured and purchased on or after January 1, 2025.

Previous warranty: Two-years

New warranty effective January 1, 2025: Five-years

For details on Warranty Terms, visit: <https://multitech.com/warranty>

III. Products Impacted

Ordering Part Number	UPC Code
Global LTE Cat 4 Models	
MTCDTIP-L4G1-266A-868.R3	789407377624
MTCDTIP-L4G1-266A-915.R3	789407377631
MTCDTIP-L4G1-266A-868.R3/2	789407377679
MTCDTIP-L4G1-266A-915.R3/2	789407377662
MTCDTIP-L4G1-267A-868.R3	789407377648
MTCDTIP-L4G1-267A-915.R3	789407377655
MTCDTIP-L4G1-267A-868.R3/2	789407377693

III. Products Impacted

Ordering Part Number	UPC Code
MTCDTIP-L4G1-267A-915.R3/2	789407377686
MTCDTIP-L4G1-267A-868.R3-1	789407378584
MTCDTIP-L4G1-267A-915.R3-1	789407378577
MTCDTIP-L4G1-266A-868.R3-NLA	789407379536
LTE Cat 4 Models (AT&T/Verizon, EU, GB, AU)	
MTCDTIP-L4N1-267A-915.R3	789407380716
MTCDTIP-L4N1-266A-915.R3	789407380693
MTCDTIP-L4N1-266A-915.R3/2	789407380709
MTCDTIP-L4N1-267A-915.R3/2	789407380723
MTCDTIP-L4E1-266A-868.R3	789407380648
MTCDTIP-L4E1-266A-868.R3/2	789407380655
MTCDTIP-L4E1-267A-868.R3	789407380679
MTCDTIP-L4E1-266A-868.R3-NLA	789407380662
MTCDTIP-L4E1-266A-915.R3	789407380686
Ethernet Only Models	
MTCDTIP-266A-868.R3	789407377709
MTCDTIP-266A-915.R3	789407377723
MTCDTIP-267A-868.R3	789407377709
MTCDTIP-267A-915.R3	789407377761
MTCDTIP-266A-868.R3/2	789407377716
MTCDTIP-266A-915.R3/2	789407377730
MTCDTIP-267A-868.R3/2	789407377754

III. Products Impacted

Ordering Part Number	UPC Code
MTCDTIP-267A-915.R3/2	789407377778

IV. Suggested Action Plan

To help facilitate the transition to the new five-year warranty, we recommend the following actions be taken:

- Forward this product change notification to others within your organization who are actively involved in the sale or support of Conduit IP67 base stations.
- Update these impacted models in your pricing system and website.

V. Additional Information

If you have any questions or require additional information on this Product Change Notification, please contact your MultiTech sales representative.

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MultiTech Product Limited Warranty and Disclaimer

<https://multitech.com/warranty/>

MultiTech Website

www.multitech.com

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Revision History

Version	Author	Date	Change Description
-001	MP	03-26-2025	Original publication