

Moxa Inc.

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Product Change Notification—PCN# PCN000989

May 27, 2025

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the MPC-2101 Series. These changes will be implemented by June 02, 2025. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

Changes will be made to the LED Driver IC in the panel of the MPC-2101 Series. The original Driver IC has reached the end of life and will be replaced with a new IC from the same manufacturer, with the same design and specifications. The panel functionality and display performance remain the same.

Which products will be affected?

Product Name	Current Version	New Version
MPC-2101-E4-CT-T	V1.1.0	V1.2.0
MPC-2101-E4-CT-T-LX	V1.1.0	V1.2.0
MPC-2101-E4-CT-T-W7E	V1.1.0	V1.2.0
MPC-2101-E4-CT-T (Custom)	V1.1.0	V1.2.0
MPC-2101-E4-CT-T-LX (Custom)	V1.1.0	V1.2.0
MPC-2101-E4-CT-T-W7E (Custom)	V1.1.0	V1.2.0
MPC-2101 (CTO)	V1.1.0	V1.2.0

When will the new versions be available?

The new model revision will be available after June 2, 2025.

Product Name	New Version	Available for Order
MPC-2101-E4-CT-T	V1.2.0	June 2, 2025
MPC-2101-E4-CT-T-LX	V1.2.0	June 2, 2025
MPC-2101-E4-CT-T-W7E	V1.2.0	June 2, 2025
MPC-2101-E4-CT-T (Custom)	V1.2.0	June 2, 2025
MPC-2101-E4-CT-T-LX (Custom)	V1.2.0	June 2, 2025
MPC-2101-E4-CT-T-W7E (Custom)	V1.2.0	June 2, 2025
MPC-2101 (CTO)	V1.2.0	June 2, 2025

If you have any questions, please contact Simon Chin at <u>SimonCL Chin@moxa.com</u>, or contact your regional sales representative.

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