

## **Product End-of-Life Notification**

## MultiTech Conduit® AP Access Point Select MTCAP-xx Models with 512 MB Flash Memory

# Replacement Models with Increased Flash Memory and Updated mPower Software are Available

Date: June 6, 2025

Product End-of-Life Notification Number: PEOL 06062025-001

## I. Summary

The ordering part numbers listed in this notification are changing status from Near-End-of-Life (NEOL) to End-of-Life (EOL) effective immediately. Replacement models are available.

The replacement models include enhanced memory and an updated version of mPower™ Edge Intelligence software. These new MTCAP3 devices include 1 GB flash memory and improved edge-compute capability with continued support on the MultiTech DeviceHQ® Device Management Platform.

## **II. Key Dates**

## MTCAP devices with 512 MB flash memory

- Not Recommended for New Designs (NRND): November 18, 2024
- Near-End-of-Life (NEOL): December 18, 2024
- Last Time Buy (LTB): March 1, 2025 (or while supplies last)
  - o Non-Cancellable, Non-Returnable (NCNR) Agreement Required
- Last Ship Date: June 4, 2025 (or while supplies last)
- Product End-Of-Life (PEOL): June 6, 2025

Reference MultiTech Product Change Notification, PCN #11182024 for additional details.



## **III. Impacted Products**

MTCAP Models				
PEOL Models		Recommended Replacement .R1 models with 1 GB flash memory		
Ordering Part Number	UPC Code	Ordering Part Number	UPC Code	
MTCAP-868-001A	789407367151	MTCAP3-EN-A23EEA-DEM.R1	789407380860	
MTCAP-868-001A-WL	789407367991	MTCAP3-EN-A23EEA-DEM.R1	789407380860	
MTCAP-868-041A	789407372957	MTCAP3-EN-A23EEA-LEM.R1	789407380846	
MTCAP-868-041A-BAC	789407376511	MTCAP3-EN-A23EEA-LEM-BAC.R1	789407380907	
MTCAP-868-041A-WL	789407373657	MTCAP3-EN-A23EEA-LEM.R1	789407380846	
MTCAP-915-001A	789407367144	MTCAP3-EN-A23UEA-DWM.R1	789407380860	
MTCAP-915-001A-WL	789407373640	MTCAP3-EN-A23UEA-DWM.R1	789407380860	
MTCAP-915-041A	789407371509	MTCAP3-EN-A23UEA-LWM.R1	789407380853	
MTCAP-915-041A-BAC	789407376528	MTCAP3-EN-A23UEA-LWM-BAC.R1 <sup>1</sup>	789407380914	
MTCAP-915-041A-WL	789407373640	MTCAP3-EN-A23UEA-LWM.R1	789407380853	
MTCAP-IN865-001A	789407370458	MTCAP3-EN-A23EEA-DEM.R1	789407380860	
MTCAP-L4E1-868-001A	789407371332	MTCAP3-LEU7-A23EEA-DEM.R1	789407380822	
MTCAP-L4E1-868-001A-WL	789407372599	MTCAP3-LEU7-A23EEA-DEM.R1	789407380822	
MTCAP-L4E1-868-041A	789407372902	MTCAP3-LEU7-A23EEA-LEM.R1	789407380044	
MTCAP-L4E1-868-041A-WL	789407373633	MTCAP3-LEU7-A23EEA-LEM.R1	789407380044	
MTCAP-LNA3-915-001A	789407373589	MTCAP3-LNA7D-A23UEA-DUM.R1	789407380815	
MTCAP-LNA3-915-001A-WL	789407373343	MTCAP3-LNA7D-A23UEA-DUM.R1	789407380815	
MTCAP-LNA3-915-041A	789407373565	MTCAP3-LNA7D-A23UEA-LUM.R1	789407379895	
MTCAP-LNA3-915-041A-WL	789407373626	MTCAP3-LNA7D-A23UEA-LUM.R1	789407379895	

<sup>1-</sup> NOTE: BACnet Models will be shipped with mPower 7.0.0 software

## **IV. Suggested Action Plan**

To help facilitate the transition, we recommend the following actions be taken:

- Forward this notification to others within your organization who are actively involved in the sale or support of the devices listed in this notification.
- Remove End-of-Life (EOL) models from pricing system, quoting tools, and websites.
- Notify and work with existing customers to migrate them to the recommended replacement.

## V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this notification through the warranty period of the installed device.



## **VI. Additional Information**

If there are questions or if additional information is required regarding this Product End-of-Life (PEOL) Notification, please contact your MultiTech sales representative or visit one of the resources listed below:

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MultiTech Developer Site: <a href="https://www.multitech.net">www.multitech.net</a>

MultiTech Support Portal: <a href="https://support.multitech.com/support/login.html">https://support.multitech.com/support/login.html</a>

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#### **Revision History**

Version	Author	Date	Change Description
-001	CM/MP	06/04/2025	Original Publication