

Product Change Notification—PCN# PCN001135

June 25, 2025

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the NPort S9650I Series because of component end of life. These changes will be implemented by **September 01, 2025**. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

The following component changes will be implemented in the new version of the NPort S9650I Series:

1. Flash ROM
2. Real-Time Clock (RTC)

The new hardware functions stay the same as the current version. The new firmware will work on the current and new version of the hardware; however, the current and older firmware will not work on the newer version of the hardware.

Firmware version Hardware Revision	V1.2 (current)	V1.3 (new)
V1.0.0 (current)	OK	OK
V1.1.0 (new)	N/A	OK

There will be no impact on the configuration file; the file exports from the older version can still be imported to the newer version.

All products' warranty statements remain the same for the new and older hardware.

Which products will be affected?

Series Name	Current Version	New Version
NPort S9650I Series	V1.0.0	V1.1.0
Product Name	Current Version	New Version
NPort S9650I-8-2HV-E-T	V1.0.0	V1.1.0
NPort S9650I-8-2HV-MSC-T	V1.0.0	V1.1.0
NPort S9650I-8-2HV-SSC-T	V1.0.0	V1.1.0
NPort S9650I-8B-2HV-IRIG-T	V1.0.0	V1.1.0

NPort S9650I-8F-2HV-E-T	V1.0.0	V1.1.0
NPort S9650I-8F-2HV-MS-C-T	V1.0.0	V1.1.0
NPort S9650I-8F-2HV-SS-C-T	V1.0.0	V1.1.0
NPort S9650I-16-2HV-E-T	V1.0.0	V1.1.0
NPort S9650I-16-2HV-MS-C-T	V1.0.0	V1.1.0
NPort S9650I-16-2HV-SS-C-T	V1.0.0	V1.1.0
NPort S9650I-16B-2HV-IRIG-T	V1.0.0	V1.1.0
NPort S9650I-16F-2HV-E-T	V1.0.0	V1.1.0
NPort S9650I-16F-2HV-MS-C-T	V1.0.0	V1.1.0
NPort S9650I-16F-2HV-SS-C-T	V1.0.0	V1.1.0

When will the new versions be available?

Product Name	New Version	Available for Order
NPort S9650I Series	V1.1.0	September 1, 2025

The new version's availability will depend on the current version remaining in stock.

If you have any questions, please email Ray Chen at Ray.Chen@moxa.com or contact your regional sales representative.