

#### Moxa Inc.

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# Product Change Notification – PCN# PCN001132

July 18, 2025

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the **ioThinx 4510 Series**. These changes will be implemented **October 1, 2025**. Please review the details below to determine how these changes will affect your products and/or operations.

## What will change?

Changes will be made to the BIOS and firmware of the ioThinx 4510 Series to optimize the device identification mechanism. As a result, both the firmware and product versions will be upgraded.

Compatibility	Firmware v1.7 or earlier	Firmware v2.0 (new version)
Product v1.0.2 or before	OK	OK
Product v1.1.0 (new version)	Not compatible*	ОК

<sup>\*</sup> This change does not affect product functionality or usage.

### Which products will be affected?

Product Name	Current Version	New Version
ioThinx 4510	V1.0.2	V1.1.0
ioThinx 4510-T	V1.0.2	V1.1.0

#### When will the new versions be available?

Product Name	New Version	Available for Order
ioThinx 4510	V1.1.0	October 1, 2025
ioThinx 4510-T	V1.1.0	October 1, 2025

If you have any questions, please contact Aaron Kuo at <u>AaronCK.Kuo@moxa.com</u>, or contact your regional sales representative.

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