Product Change Notification—PCN#PCN001149

August 31, 2025

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the MGate 5118 Series. These changes will be implemented by September 30, 2025. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

Changes will be made to the EOL component used in the MGate 5118 Series. The following changes will be implemented in the new versions:

1. Component Changes

Changed Items	Reasons for changes	Affected Models
Crystal	Because of the component end of life.	MGate 5118 MGate 5118-T
Flash	Because of the component end of life	
DDR2 SDRAM	Because of the component end of life	
Switch chip	Because of the component end of life	
RTC	Because of the potential risk of component end of life	
Power Bulk IC	Because of the potential risk of component end of life	

Which products will be affected?

Product Name	Current Version	New Version
MGate 5118	V1.0.2	V1.1.0
MGate 5118-T	V1.0.2	V1.1.0

When will the new versions be available?

Product Name	New Version	Available for Order
MGate 5118	V1.1.0	September 30, 2025
MGate 5118-T	V1.1.0	September 30, 2025

2. Firmware Compatibility

The new hardware functions stay the same as the current version, and the new firmware will run efficiently on both the new and older hardware. This new hardware version of the MGate 5118 Series does not work with the older firmware versions. Please do not downgrade the firmware when you receive the new units. Compatibility between firmware and hardware of the MGate 5118 Series is as follows:

Firmware version / Hardware version	Current (V2.4)	New (V2.5)
Current (V1.0.2)	Compatible	Compatible
New (V1.1.0)	Not compatible	Compatible

Note:

The effective schedule of this transition may be changed based on stock availability. Please contact the Product Manager for the most up-to-date schedule.

If you have any questions, please contact KS Hsu at ks.hsu@moxa.com, or contact your regional sales representative.