

Product Change Notification—PCN#001102

July 29, 2025

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the LM-7000H-2GPHR. These changes will be implemented by September 01, 2025. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

Changes will be made to the LM-7000H-2GPHR to support both the MDS-G4000/MDS-G4000-4XGS Series and PT-G7728 Series. The scope of the changes includes the module's hardware design.

Which products will be affected?

Product Name	Current Version	Models Supporting With the Current Version
LM-7000H-2GPHR	V1.0.0	PT-G7728 Series

When will the new versions be available?

Product Name	New Version	LM-7000H-2GPHR V2.0.0 Available for Order	Supporting Models	Complying HW Version	Complying Firmware Version	Firmware Available Time
LM-7000H-2GPHR	V2.0.0	August 01, 2025	PT-G7728 Series	V1.0.0, V2.0.0 and later	V6.2 and later	Available now
			MDS-G4000 Series	V2.0.0 and later	V5.0 and later	August 01, 2025
			MDS-G4000-4XGS Series	V2.0.0 and later	V5.1 and later	March 30, 2026

- Orders placed from August 01 to August 31, will be fulfilled with V1.0.0 by default. If you require V2.0.0, please specify "V2.0.0" when placing an order and contact your sales representative. Only orders explicitly requesting V2.0.0 will get the new version during this time.
- Orders placed after September 01, 2025, will be fulfilled with version V2.0.0.

If you have any questions, please contact Alison YH Lin at alisonyh.lin@moxa.com, or contact your regional sales representative.