

## Product Discontinuance Notification—PDN# 0000438176

October 8, 2025

Dear Valued Customer,

We would like to inform you that Moxa is going to discontinue the MC-7400 Series. This process will effectively begin October 8, 2025.

If you need any of these discontinued products for an existing project, please contact your Moxa sales representative to place orders before **December 30, 2025**. Also, please note that last-buy orders may be subject to availability.

Please review the details below to determine how these discontinuances will affect your products and/or operations.

**Which products will be discontinued?**

The following products will be discontinued. Also, see the models recommended to replace the soon to-be-discontinued models, as well as when the replacement models will be available for order.

| Discontinued           | Recommended Replacement | Available for Order |
|------------------------|-------------------------|---------------------|
| MC-7410-C1-AC          | BXP/DRP Series          | Available Now       |
| MC-7410-C1-DC          | BXP/DRP Series          | Available Now       |
| MC-7410-C5-AC          | BXP/DRP Series          | Available Now       |
| MC-7410-C5-DC          | BXP/DRP Series          | Available Now       |
| MC-7410-C7-AC          | BXP/DRP Series          | Available Now       |
| MC-7410-C7-DC          | BXP/DRP Series          | Available Now       |
| MC-7420-C1-AC          | BXP/DRP Series          | Available Now       |
| MC-7420-C1-DC          | BXP/DRP Series          | Available Now       |
| MC-7420-C5-AC          | BXP/DRP Series          | Available Now       |
| MC-7420-C5-DC          | BXP/DRP Series          | Available Now       |
| MC-7420-C7-AC          | BXP/DRP Series          | Available Now       |
| MC-7420-C7-DC          | BXP/DRP Series          | Available Now       |
| MC-7410-C1-AC (Custom) | BXP/DRP Series          | Available Now       |
| MC-7410-C1-DC (Custom) | BXP/DRP Series          | Available Now       |
| MC-7410-C5-AC (Custom) | BXP/DRP Series          | Available Now       |
| MC-7410-C5-DC (Custom) | BXP/DRP Series          | Available Now       |
| MC-7410-C7-AC (Custom) | BXP/DRP Series          | Available Now       |
| MC-7410-C7-DC (Custom) | BXP/DRP Series          | Available Now       |
| MC-7420-C1-AC (Custom) | BXP/DRP Series          | Available Now       |

|                        |                |               |
|------------------------|----------------|---------------|
| MC-7420-C1-DC (Custom) | BXP/DRP Series | Available Now |
| MC-7420-C5-AC (Custom) | BXP/DRP Series | Available Now |
| MC-7420-C5-DC (Custom) | BXP/DRP Series | Available Now |
| MC-7420-C7-AC (Custom) | BXP/DRP Series | Available Now |
| MC-7420-C7-DC (Custom) | BXP/DRP Series | Available Now |

Please note that all service rules (e.g., warranty) still apply to discontinued products.

If you have any questions, please contact Sunny Hsu at [sunnyth.hsu@moxa.com](mailto:sunnyth.hsu@moxa.com), or contact your regional sales representative.