

Product End-of-Life Notification

MultiTech Connection Manager Software Automation Tool for Management of Cellular Modems

Effective Immediately



Date: October 9, 2025

Product End-of-Life (PEOL) Number: PEOL 10092025-001

I. Summary

MultiTech announces the Product End-of-Life (PEOL) for the MultiTech Connection Manager Software effective immediately. This product will no longer be supported.

II. Key Dates

End-of-Life Date: October 9, 2025

III. Recommended Approach

Install the USB driver for Quectel or Telit modules on Windows operating systems, with provided installation package on the MultiTech website.

Follow these steps to locate drivers:

- The table below provides links to the appropriate Product pages on the MultiTech website.
- Once you reach the Product Page, click on the appropriate model.
- From the model page, click on the “Downloads” tab to find the specific driver(s) needed.
- Note: All models listed in each of the product categories listed use the same drivers.

Models	Part Number
SocketModem® Cell Embedded Cellular Modems (MTSMC Series) - 4G LTE Category 4 - 4G LTE Category 1 - 4G LTE Category M1	MTSMC-L4G1* MTSMC-L4N1* MTSMC-L4E1 MTSMC-L1G2D* MTSMC-LAT3 MTSMC-MNG6* MTSMC-MNG2* MTSMC-MNA1*

Models	Part Number
SocketModem® MTQ and SocketModem® MTQN Cellular System-on-Module (SoM) and Modems (MTQ and MTQN Series) - 4G LTE Category 4 - 4G LTE Category 1 - 4G LTE Category M1	<u>MTQ-L4G1*</u> <u>MTQ-LNA7*</u> <u>MTQ-LEU7</u> <u>MTQ-L1G2D*</u> <u>MTQ-MNA1</u> <u>MTQ-MNG6*</u> <u>MTQN-MNG1*</u> <u>MTQN-MNG3*</u>
MultiConnect® microCell USB Cellular Modems (MTCM and MTCM2 Series) - 4G LTE Category 6 (Private LTE CBRS OnGo) - 4G LTE Category 4 - 4G LTE Category 1	<u>MTCM2-L6G1</u> <u>MTCM2-L4G1*</u> <u>MTCM2-L4G1D*</u> <u>MTCM-L4N1D*</u> <u>MTCM-L1G2D*</u>
MultiConnect® Cell 100 Series Cellular Modems (MTC Series) - 4G LTE Category 4 - 4G LTE Category M1	<u>MTC-L4G2D*</u> <u>MTC-LNA4*</u> <u>MTC-LEU4</u> <u>MTC-MNG6*</u> <u>MTC-MNA1*</u>

*Bold part numbers denote multiple network products (e.g. AT&T, T-Mobile, Verizon)

IV. Suggested Action Plan

To help facilitate the transition, we recommend the following actions be taken:

- Forward this notification to others within your organization who are actively involved in the sale or support of the devices impacted by this notification.
- Remove references to Connection Manager from pricing system, quoting tools, and websites.
- Notify and work with existing customers to migrate them to the recommended software approach.
- For a complete list of devices impacted by this notification, see the Connection Manager datasheet: <https://multitech.com/wp-content/uploads/86002227.pdf>

V. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative or visit the resources listed below:

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United States sales@multitech.com
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United Kingdom sales@multitech.co.uk
MultiTech Website www.multitech.com

MultiTech Support Portal <https://support.multitech.com/support/login.html>

MultiTech EOL Products Summary <https://multitech.com/eol-products/>

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Revision History

Version	Author	Date	Change Description
-001	MP	10/09/2025	Original Publication